A significant body of work recognizes the healing potential of the healthcare relationship and how effective communication benefits both patients and providers. Recent data shows that improved communication skills decrease visit time and improve diagnostic accuracy.

**Your patients value their relationships with you.**
Build new skills and create a more fulfilling experience for both you and your patients.

Join us for a one-day, interactive session focused on relationship-centered communications. This engaging, participatory workshop from the new Center for Communication Excellence at University of Minnesota Health will provide you with new approaches to improving the patient experience and help you remember the joy of practicing medicine.

This will be an all-inclusive experience with food and refreshments.

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**Program Director:**
**Katrina Leone, MD FACEP**
Emergency Medicine Physician
Adult Emergency Department, University of Minnesota Medical Center

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**Upcoming dates**
- Wednesday, November 14th, 2018
- Tuesday, January 15th, 2019
- Thursday, February 21st, 2019
- Wednesday, March 13th, 2019
- Thursday, April 18th, 2019
- Wednesday, May 8th, 2019
- Wednesday, June 19th, 2019

**Hours**
8 a.m. - 4:30 p.m.

**Enrollment**
Please email umnhce@umn.edu with your preferred date.

*Course dates are subject to cancellation, please check registration form, or email umnhce@umn.edu to confirm current dates offered*
Accreditation Statement
In support of improving patient care, University of Minnesota, Interprofessional Continuing Education is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC) to provide continuing education for the healthcare team.

American Medical Association (AMA)
The University of Minnesota, Interprofessional Continuing Education designates this live activity for a maximum of 6.5 **AMA PRA Category 1 Credits™**. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Other Healthcare Professionals
Other healthcare professionals who participate in this CE activity may submit their statement of participation to their appropriate accrediting organizations or state boards for consideration of credit. The participant is responsible for determining whether this activity meets the requirements for acceptable continuing education.

Maintenance of Certification Part 2

American Board of Internal Medicine (ABIM)
Successful completion of this CME activity, which includes participation in the evaluation component, enables the participant to earn up to 6.5 MOC points in the American Board of Internal Medicine's (ABIM) Maintenance of Certification (MOC) program. Participants will earn MOC points equivalent to the amount of CME credits claimed for the activity. It is the CME activity provider's responsibility to submit participant completion information to ACCME for the purpose of granting ABIM MOC credit.

American Board of Anesthesiology (ABA)
This activity contributes to the CME requirement for Part II: Lifelong Learning and Self-Assessment of the American Board of Anesthesiology’s (ABA) redesigned Maintenance of Certification in Anesthesiology Program® (MOCA®), known as MOCA 2.0®. Please consult the ABA website, www.theABA.org, for a list of all MOCA 2.0 requirements.

This activity offers up to 6.5 MOC points.